

Pet Stop® of North Georgia Trouble Shooting Guide

READ AND KEEP ALL THE INFORMATION we have provided for you. It has been carefully prepared to help you properly use and understand the operation and features of your Hidden Dog Fence System. If you have questions, please do not hesitate to call us at (404)536-6770 and ask for Mike or Adam. We have a great deal of local experience with every brand dog fence in the pet containment industry, and can solve the most difficult containment challenges; We guarantee it.



PURPOSE: The Pet Stop Pet Fence System is designed, first and foremost, to keep your dog safely in your yard, keeping them safe from outside hazards. Additionally, we can use the system to help protect landscape items, pools, gardens, and even interior spaces, rugs, or furniture from unwanted pet activities.

HOW IT WORKS: We install a heavy duty (14-16 gauge), polyethylene-jacketed wire (45-50 mil jacket) around the perimeter of your yard (buried 5-6 inches deep beneath the surface of your lawn). This wire is connected to the transmitter, located somewhere inside your home, which transmits a digitally modulated and encoded signal through the buried wire. Your dog wears a SmartReceiver® collar, which decodes the signal and becomes activated only when your pet gets too close to the perimeter wire; Pet Stop Receivers and collars work together to guarantee your dog never gets the pulse unless he tries to leave his Pet Stop Fence. This SmartReceiver® then beeps and administers an electronic training correction. In a short time, your pet learns to respect the boundaries established for him during training. The Pet Stop Pet Fence System is designed to eliminate all the safety and reliability problems which plague ordinary electronic pet containment systems.

WARNING SYSTEMS: Your Pet Stop Transmitter is equipped with powerful, built-in lightning protection circuitry and ZappAlert™, additionally Pet Stop of North Georgia installs an in-line surge protector and 3rd a traditional grounding rod where needed. The ZappAlert warns you of a power surge or lightning damage, in case it does happen. The transmitter also includes a wire break warning system, to alert you to any breach in your system wiring.

VERSATILITY & TRAINING are the keys to effectively, humanely containing your pets. Our training methods have proven the most effective in the industry, and we can tailor them to suit the most timid or stubborn pet. With literally thousands of firmware-based settings, each Pet Stop SmartReceiver® can be customized to suit your situation and your pet's personality. It can also be programmed for compatibility with most other premium brands of electronic pet containment, making it the most technologically advanced, versatile, and powerful system available today. We can explain all its features to you, in as much detail as you need.

IMPORTANT - On a monthly basis

CHECK the SmartReceiver® collar and O-T 300 Professional Series 3 Transmitter once per month to make sure everything working satisfactorily and functioning properly. Make sure your probes are snug, and your collar is activating when you place your collar at knee level and approach your boundary wire within 3-4 feet. You should also examine the receiver for any damage.

Most Common reason for Escapes – over 75% – is a LOOSE COLLAR and about 25% the battery needs replaced. Please be sure to check your pet's SmartReceiver® collar monthly to make sure it fits properly. Please call us if you need help determining proper fit. The collar MUST be snug so that the probes make contact with the dog, but not too tight or your dog will develop what is commonly called a "hot spot". Either Mike or Adam covered this with you at the installation.

REPAIR the wire (or call us to repair it) immediately if it is cut or damaged in any way. Oxidation can occur if breaks are left exposed for long periods. Remember, WATERPROOF connections are required on all outdoor splices. DO NOT attempt to service or alter any other component of the System. Please call us for assistance, we would like to save you the service call if at all possible; we are happy to help trouble shoot with you over the phone.

ALWAYS REMOVE your pet's SmartReceiver® collar before making any adjustments to the System or driving or walking your pet across the boundary in a vehicle.

SYSTEM SERVICE INFORMATION / CONTACT US FOR SERVICE

If you experience any problem with your Dog Fence System, please contact us immediately. In order to provide you with the best possible service, we need to know of any training or repair problem as soon as you discover it. ALL requests for service may be called in at 404-536-6770, emailed at gbff@bellsouth.net, or use our website to schedule an appointment www.atlantapetstopdogfence.com contact form to request service.

Invisible Fence and all other Brands Repairs: WE can provide service for any brand of Electronic Dog Containment System. We do not, however, grant any warranties or guaranties on equipment with any brand name other than Pet Stop®, or manufactured by any company other than Perimeter Technologies, Inc. Repair charges for other brands of electronic pet containment equipment will be determined on a case-by-case basis.



Pet Stop® BATTERIES

The battery in your SmartReceiver® should be replaced every 9-12 months. This is the average life of our Lithium Battery, life of battery is determined by how many times per week you dog challenges his Pet Stop Dog Fence. Your SmartReceiver® also includes FlashAlert™, which will activate a blinking red light on the face of the SmartReceiver® when the battery becomes too weak to deliver a sufficient correction. NOTE: Pet Stop of North Georgia can set you up on a direct mailing of a new Pet Stop approved battery every six months if you would like to take advantage of this convenient service. If you want batteries on any other basis, you must order them individually as needed. Batteries purchased from outlets like Batteries Plus may not function properly in our SmartReceiver®.

Batteries can be ordered online at www.atlantapetstopdogfence.com We will mail them from our office at no extra charge within 3 business days of your order. See our website for pricing information.

Additional TROUBLESHOOTING

If your pet's SmartReceiver® is not beeping within the signal field, or if the Transmitter makes a loud, intermittent or continuous beep, your system is not functioning correctly. In either case, you should secure your pets immediately. Please contact our office at 404-536-6770 so we can determine the proper steps needed to restore your system to proper functionality. You can schedule appointment with us on line at www.atlantapetstopdogfence.com

**SAFER BY DESIGN
GREATER PEACE OF MIND.**